

EDISS NEWS

EDI Support Services, PO Box 6729, Fargo, ND 58108-6729
www.edissweb.com/support@edissweb.com | 1-800-967-7902

Getting Started with EDI

Electronic Data Interchange (EDI) provides several benefits to providers including, faster payment, earlier detection of errors, and reduced costs. To begin sending healthcare claims electronically through EDI Support Services (EDISS) follow these four steps.

1. Select a HIPAA compliant vendor.
2. Select a connectivity method.
3. Complete and send required paperwork.
4. Complete the testing process.

Do you still have Questions? EDISS provides a list of [frequently asked questions](#) about EDI. Please contact EDISS with any additional questions.

Select a HIPAA Compliant Vendor

EDISS defines a vendor as an entity that provides ongoing technical support to our customers. EDISS supports three different types of vendors:

- Billing Service
- Clearinghouse
- Software Vendor

No matter which option our customers select, the vendor must be HIPAA compliant. EDISS provides lists of all HIPAA compliant vendors currently in production. The EDISS Billing Vendor List is available on the Software and Vendors section of our website, www.edissweb.com.

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“EDISS is committed to understanding our customer’s needs and proactively meeting those needs.”

Select a Connectivity Method

Customers choosing to submit claims directly to EDISS must select a connectivity method. EDISS supports two common connectivity options: Asynchronous, and Network Service Vendor. EDISS supports the follow Network Service Vendors:

- IVANS
- VisionShare

To learn more information on IVANS or VisionShare, visit the Software and Vendors section of our website, www.edissweb.com.

Note: Internet access is not needed to submit data electronically.

Complete Required Paperwork

EDISS requires providers to complete and send forms containing provider/facility, vendor, and connectivity method information. To determine which forms to complete, EDISS provides an Interactive Registration Tool. By answering four simple questions and selecting Submit, EDISS provided a list of required forms. To locate the Interactive Registration Tool or to view all available forms, go the Forms page of www.edissweb.com.

EDISS takes pride in completing paperwork requests as soon as possible. Once we have received the paperwork please allow 10–14 business days for completion. Upon completion, a fax is distributed to the Trading Partner and/or the Provider.

Complete the Testing Process

The testing process verifies the format and structural accuracy of the electronic claim file. EDISS requires all providers to test their electronic health care claim transactions before granting production status. EDISS allows claim testing after our customers complete all prior steps in the 'Getting Started' process. If providers selected a Billing Service or Clearinghouse to do their billing, the Billing Service or Clearinghouse will test on the provider's behalf.

One of the most important, but often overlooked, portions of the testing process is retrieving the [reports](#) that are generated by EDISS after receipt of the test file.

Note: If you use a third party vendor, some Billing Services and Clearinghouses apply for (or already have obtained) Blanket Approval and may not have to test. Having Blanket Approval will accelerate the process of getting production status with EDISS. So determining if a Billing Service or Clearinghouse has Blanket Approval is a great question to ask while selecting a vendor for assistance with the electronic process.

Getting Started Workshop...

EDISS offers monthly workshops on getting started. We encourage anyone new to the EDI process to attend. The workshop covers the basics:

- Selecting a vendor and connectivity method
- Completing the appropriate paperwork
- Testing process
- Production support

To register for the session click on the following link: edissweb.webex.com.

EDISS Support Services
PO Box 6729
Fargo, ND 58108-6729

Phone:

1-800-967-7902

Fax:

1-877-269-1472

E-Mail:

support@edissweb.com

Website:

www.edissweb.com