

EDI Support Services

Connectivity Options

There are several options available to transmit claims to EDI Support Services (EDISS). One option is Hyperterminal, a communication software installed on most computers that run on a Windows based Operating System. Although EDISS is not able to support HyperTerminal, documentation on how to configure the software for data transmission is provided.

To create a connection between the user's office, and the EDISS Bulletin Board System a generic HyperTerminal session, which is already configured to send to EDISS, is also available. This session may be downloaded by going to the EDISS website www.edissweb.com, and selecting the Software and

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Vendors tab. After selecting this tab, choose the appropriate state followed by the link for PCACE Pro32-EDISS. The generic HyperTerminal session may be found under Installation and Update files as emc_claims.ht. When downloading this session the user will need to save it to the local hard drive or their desktop.

Note: If the user is running a Windows Vista Operating System they will not be able to access HyperTerminal. The software is not an option in Windows for the Vista system. There are versions of HyperTerminal available that are compatible with Vista. These may be located via the Internet in general. Other options for submitting claims directly to the EDISS Bulletin Board System are available on the Software and Vendors page of the EDISS website www.edissweb.com.