

UNDERSTANDING EDI SUPPORT SERVICES (EDISS) ELECTRONIC REPORTS

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Purpose: This document gives Trading Partners a general overview of the claim status reports they receive after transmitting an electronic claim file to Electronic Data Interchange Support Services (EDISS).

Background: The reports generated by EDISS' front-end collection system are a vital part in following the claims as they process through the EDISS front-end collection system. The information provided in this documentation gives Trading Partners a general overview of the reports they receive, and information to look for when locating these reports. The reports are listed in the order they would be received from EDISS after the electronic file has been submitted.

LEVEL 1 – TA1 INTERCHANGE ACKNOWLEDGEMENT

The TA1 Interchange Acknowledgment (TA1) is used to acknowledge syntactical correctness of the envelope associated with an ANSI X12 claim transaction. This will be the first report issued after the electronic file has been transmitted to EDISS. The TA1 report will not show for all Trading Partners. For more information regarding this report, or to check on edit/error codes please visit <http://www.edissweb.com/docs/shared/ta1.pdf>.

Note: The file received from EDISS will always start with the prefix of TA1.

LEVEL 2 – TRANSACTION ACKNOWLEDGEMENT (TRN)

The Transaction Acknowledgement Report (TRN) sums up the basic attributes of a submitted electronic claim transaction. This report tells you if EDISS' front-end collection system is able to read the submitted claim file. The Transaction Acknowledgement Report will display three properties of the submitted file:

- Confirmation of receipt
- Descriptions of validation problems
- File recognition

This report is available for each electronic claim file submitted to EDISS. A Trading Partner may dial in to retrieve this report from their mailbox typically within an hour from the time of file transmission. If the electronic claim file rejects at this level no other reports will follow. For more information regarding this report, or to check on edit/error codes please visit http://www.edissweb.com/docs/shared/trans_ack.pdf.

Note: The file received from EDISS will always start with the prefix of trn.

LEVEL 3 – FUNCTIONAL ACKNOWLEDGEMENT (ANSI-997)

The Functional Acknowledgment (ANSI-997) will be available for each electronic claim file submitted to EDISS. The report is generally available the same day the claim file is submitted. After the user downloads the report the data will appear in one long string of information at the top of the page. To verify if the file was accepted or denied at this level you will look for the AK5, and AK9 segments. If these two segments are followed by an 'A' the file was accepted, if the two segments are followed by an 'R' the file was rejected at this level. If the file is rejected at this level no other reports will follow. For more information regarding this report, or to check on edit/error codes please visit

http://www.edissweb.com/docs/shared/997functional_report.pdf

Note: The file received from EDISS will always start with the prefix of ACK.

LEVEL 4 – CLAIMS CONFIRMATION REPORT (CCR)

The Claims Confirmation Report (CCR) provides more detail about the status of a Trading Partner's electronic claim file submitted to EDISS. After translating and validating the electronic claim file EDISS' front-end collection systems creates and distributes the CCR. A Trading Partner may dial in to their mailbox to retrieve this report, typically within an hour from the time of file transmission. One CCR report will be available for each logical file submitted. The entire file, or only certain claims can be rejected on this report; if the claim(s) are denied on the Claims Confirmation Report they will go no further. If the claims are accepted at this level they will move on from EDISS collection system. At this point claims are not paid but they have processed cleanly through the front-end collection system. For more information regarding this report, or to check on edit/error codes please visit http://www.edissweb.com/docs/shared/claims_conf.pdf, http://www.edissweb.com/docs/shared/claims_conf_a1.pdf, and http://www.edissweb.com/docs/shared/ccr_error_list.pdf.

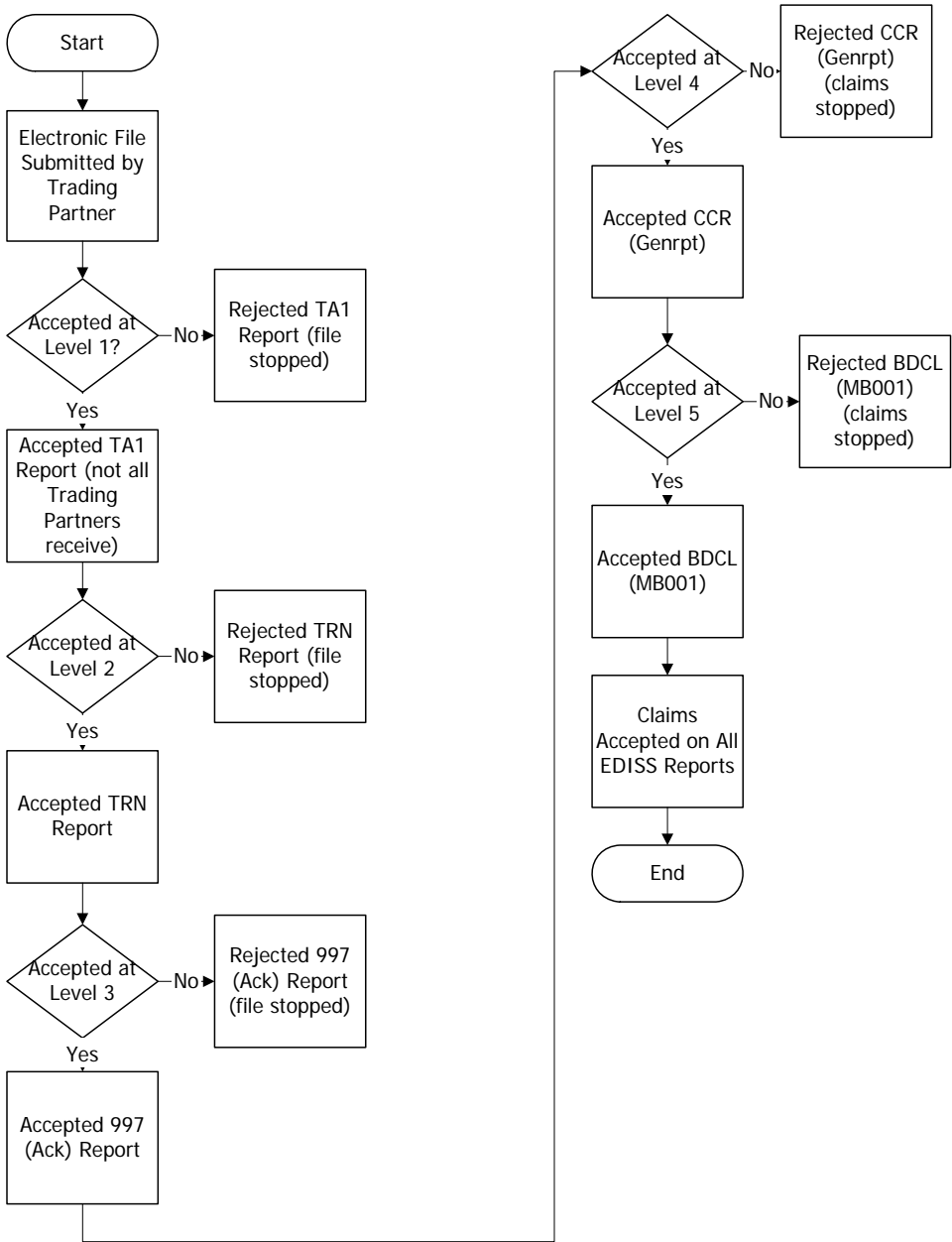
Note: The file received from EDISS will always start with the prefix of GENRPT.

LEVEL 5 – BATCH DETAIL CONTROL LISTING (BDCL)

The Batch Detail Control listing will only be available for Medicare B Trading Partners in production with EDISS. The BDCL report is generally available within one business day after a Trading Partner submits the electronic claim file to EDISS. This is the final report issued by EDISS, if the claims are accepted on this report they will move onto the payment floor. This does not mean the claim will be paid, only that the claims have been accepted by the front-end collection system. For more information regarding this report, or to check on edit/error codes please visit http://www.edissweb.com/docs/shared/BDCL_Doc.pdf.

Note: The file received from EDISS will always start with the prefix of MB001.

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Note: Single claims or the entire file can be denied on the GENRPT and the BDCL reports depending on the error.