



## **EDISS User Documentation** *Understanding Connectivity*

**Purpose:** This document gives providers information on establishing a connection to Electronic Data Interchange Support Services (EDISS) for the purpose of transmitting EDI transactions.

### ***Understanding Connectivity***

The term Connectivity refers to the ability to make and maintain a connection between two or more points in a telecommunications system. For EDI transactions, Connectivity is the ability of the Trading Partner [the entity making the physical connection to EDISS], i.e., provider, Billing Service, or Clearinghouse, to make and maintain a connection from their location to EDISS.

### ***Connectivity Options***

How you connect to EDISS depends on the method in which you send data to EDISS.

### **Providers Using a Vendor to Submit to EDISS**

If you submit your EDI transaction(s) to a Billing Service or Clearinghouse, connectivity may be taken care of for you by your vendor. Please check with your vendor before attempting to establish connectivity to EDISS.

### **Providers Submitting Directly to EDISS**

If you submit claims directly to EDISS, you must establish and maintain a direct connection to EDISS. One of the most commonly used options to connect to EDISS is HyperTerminal.

HyperTerminal is communication software installed on most computers running on a Windows based Operating System. Although EDISS does not support HyperTerminal, EDISS provides documentation on how to configure HyperTerminal for data transmission.

To make a connection between your office and EDISS, a generic HyperTerminal session is available for download on the Software and Vendors page of the EDISS website, [www.edissweb.com](http://www.edissweb.com).

Note: If you are running a Windows Vista Operating System, you will not be able to access HyperTerminal as it is no longer an option in Windows as of the Vista Operating System. There are downloadable versions of HyperTerminal located on the internet for personal or business use that you may check into. Other options available for transmitting claims are identified on the Software and Vendors page of the EDISS website, [www.edissweb.com](http://www.edissweb.com).