EDI Support Services

Understanding the 277CA Claims Acknowledgement

Purpose of the 277CA Claims Acknowledgement:

The purpose for the 277CA Claims Acknowledgement report (277CA) is to provide a claim-level acknowledgement of all claims received in the front-end processing system before claims are sent into a payer's adjudication system.

For additional information about the 277CA, refer to the TR3 (Implementation Guide) which can be purchased from the Washington Publishing Company (WPC) at http://www.wpc-edi.com/.

If you use a vendor you can contact your vendor to assist with translating the 277CA.

In this document:
• **Understanding the 277CA Claims Acknowledgement**
• **Examples of the 277CA Claims Acknowledgement**

What does a 277CA look like?

277CA Example:
```
ISA*00*          *00*          *ZZ*33477          *ZZ*XXXXXXX
*101119*0816*^*00501*000002754*0*P*:
GS*HN*0001*NDXXXXX*20101119*081644*1*X*005010X214
ST*277*0001*005010X214
BHT*0085*08*000028*20101119*0816*TH
HL*1**20*1
NM1*PR*2*BC – SEND TO NORTH DAKOTA*****46*00320
TRN*1*20101119081644
DTP*050*D8*20101119
DTP*009*D8*20101119
HL*2*1*21*1
NM1*41*2*5010 TESTING*****46*NDXXXXX
TRN*2*000028
STC*A1:20*20101119*WQ*892.75
QTY*90*3
AMT*YU*892.75
HL*3*2*19*1
NM1*85*2*5010 INC*****XX*0123456789
TRN*1*0
STC*A1:20**WQ*116
```

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```
QTY*QA*1
AMT*YU*116
HL*4*3*PT
NM1*QC*1*MOUSE*JERRY*N***MI*R99999999
TRN*2*5010 - 6
STC*A1:20*20101119*WQ*116
REF*1K*5010 - 6
DTP*472*RD8*20100730-20100730
HL*5*2*19*1
SE**0001
GE**1
IEA**000002754
```

Within a 277CA what important information needs to be reviewed?

> ***Note***: *Some vendors may translate the report into easily readable format that may look different. If you have questions on their format you will need to contact your vendor.**

> ***Note:** ABILITY | PC-ACE Users can view the user guide "Translating 999 and 277CA reports in PC-ACE" located at www.edissweb.com*

2200A is the Information Source Detail provides:
     Information source Name (NM1)
     Transmission Receipt Control Identifier (TRN)
     Information Source Receipt Date (DTP)
     Information Source Process Date (DTP)

2200B is the Information Receiver Level provides:
     Information Receiver Name (NM1)
     Information Receiver Application Trace ID (TRN)
     Information Receiver Status Info (STC)
          "WQ" indicates accepted
          "U" indicates rejected
     The QTY segment with "90" (QTY*90) indicates accepted claim total
     Total Accepted/Rejected Amount (AMT)
          "YU" accepted dollar amount total (AMT*YU)
          "YY" rejected dollar amount total (AMT*YY)

2200C is the Billing Provider of Service Detail provides:
     Billing Provider of Service Level segment (HL)
     Billing Provider Name segment ID (NM1)
     Provider of Service Information Trace Identifier segment ID (TRN)
     Billing Provider Status Information (STC)
          "WQ" indicates accepted

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"U" indicates rejected

Total Accepted Quality segment (QTY)

"QA" accepted claim count (QTY*QA)

"QC" rejected claim count (QTY*QC)

Total Accepted Amount (AMT)

"YU" accepted dollar amount total (AMT*YU)

"YY" rejected dollar amount total (AMT*YY)

2200D is the Patient Detail provides:

Billing Provider Service Level (HL)

Patient Name Segment (NM1)

Provider of Service Info Trace Id segment (TRN)

Billing Provider Status Information segment (STC)

"WQ" indicates accepted

"U" indicates rejected

Payer Claim Control Number segment (REF)

Claim Level Service Date segment (DTP)

How do I interpret the information on the 277CA?

1. Look for the STC segment in the 277CA
   a. You will be able to see the Claim Status Code and Claim Status Category Codes within the STC segments of the 277CA.
2. Access the Washington Publishing (WPC) website for code descriptions:
   a. Claim Status Codes: http://www.wpc-edi.com/reference/codelists/healthcare/claim-status-codes/
   b. Claim Status Category Codes: http://www.wpc-edi.com/reference/codelists/healthcare/claim-status-category-codes/
3. For Medicare, Trading Partners can review the edit spreadsheets that detail all the edits. The Edit Spreadsheets can be found at www.edissweb.com , select your state, and from the Home page go to "Web Tools" and select the specific 5010 edit spreadsheet needed.
4. Locate the QTY segments to determine total accepted/rejected claims and quantity.
   a. QTY*90=Acknowledged quantity
   b. QTY*AA=Unacknowledged quantity
   c. AMT*QA= Accepted claim count
   d. AMT*QC=Rejected claim count