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Electronic Remittance Advice (ERA) Overview Workshop

Teleconference Number: (866) 699-3239

Note: Today's presentation is also available at www.edissweb.com under the Workshop section of the Training page.



Housekeeping

- Connecting to WebEx
- When possible, use a quiet location
- Phone line is muted upon login to workshop
- Do not place the call on hold
- Identify yourself when asking question



Agenda

- What is an ERA?
- Advantages of ERA
- How do I sign up to receive the ERA?
- ERA
- Software Options
- Importing/Viewing/Interpreting the ERA



What is an ERA?

- ERA = Electronic Remittance Advice
- 835 Transaction
- Electronic version of the Standard Paper Remit (SPR)
- A notice of payments and adjustments sent to providers, billers and suppliers
- Explains the reimbursement decisions of the payer, including:
 - Reasons for payments
 - Adjustments



Advantages of ERA

- Receive a remittance the day the claim finalizes
- Electronic posting=*Faster* account reconciliation!
- Faster processing of secondary claims
- Increases productivity and efficiency
- Reduced paperwork and printing costs
- Reduces costs associated with storing and maintaining paper remits
- Reduces costs associated with staff time to review and file paper remits



Where does the ERA fit into the claims process?

- Claims are submitted to the payer
- Contractor processes the claim and appropriate payment is determined
- The ERA is generated by the payer
- EDI receives the ERA from the payer and sends to Submitter

How do I sign up to receive ERAs?

- Add the 835 transaction to your profile in EDISS Connect
- Remits can be sent to a Billing Service/Clearinghouse or directly back to your facility

Note: If choosing the direct option, connectivity will need to be established with a Network Service Vendor.



ERA Software Options

- Vendors may offer free/low-cost software packages that have the capability to view the ERA and post to patient accounts
- EDISS offers ABILITY|PC-ACE
- CMS provides Medicare Remit Easy Print (MREP) and PC-Print



ABILITY | PC-ACE

- Software is free; connectivity service required
- Functionality for multiple transactions (i.e., 837, 835)
- Training documentation can be located on www.edissweb.com under Software/Connectivity



Medicare Remit Easy Print (MREP)

- FREE!!
- Specific to the Medicare Part B ERA
- Quick and Easy to navigate and access claim information
- Ability to run various reports and search for claims within the program
- Allows for remit to be printed, if necessary
- Training documentation can be located on www.edissweb.com under Software/Connectivity



PC-Print

- Free!!
- Developed by Fiscal Intermediary Standard System (FISS)
- Specific to the Medicare Part A ERA
- Allows for remit to be printed, if necessary
- Training documentation can be located on www.edissweb.com under Software/Connectivity



After I receive the ERA, what can I do with it?

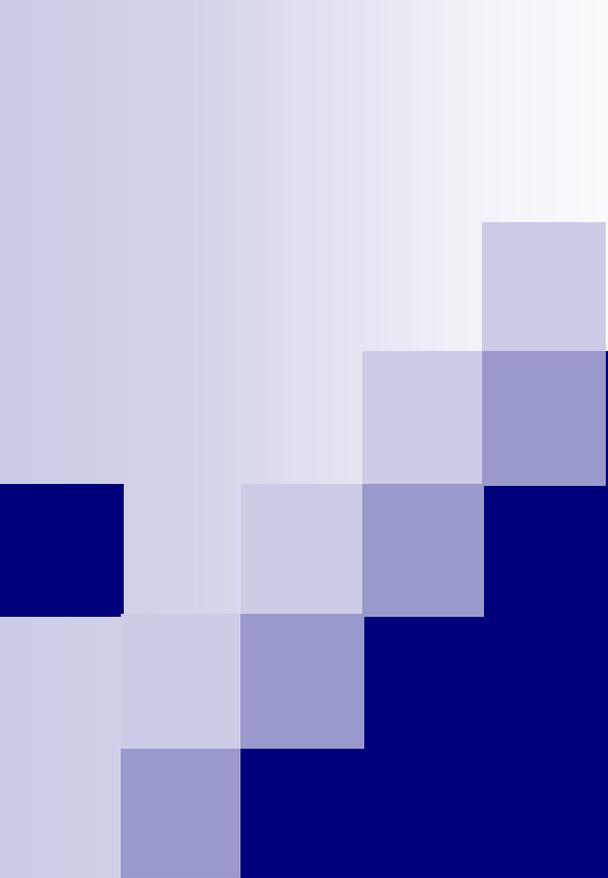
- Post decision and payment information
- Identify the reasons for any adjustments
- Note when any EFT payment is scheduled for deposit
- Submit a secondary electronic claim



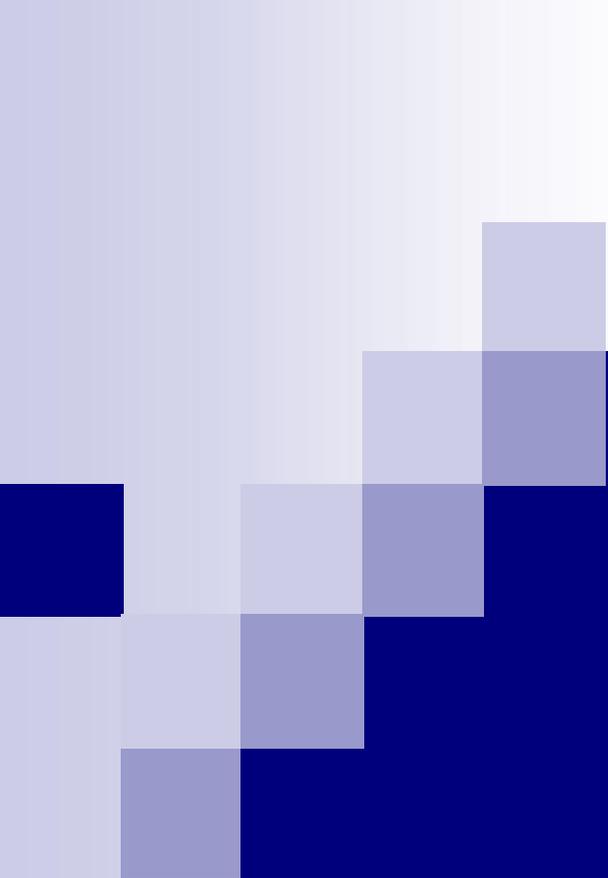
How to interpret the ERA?

The Centers for Medicare & Medicaid Services (CMS) provides a comprehensive guide on the ERA and how to interpret both the Professional and Institutional ERA. To view the guide, use this URL:

<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/Remit-Advice-Overview-Fact-Sheet-ICN908325.pdf>



ERA Overview Question & Answer Session



Thank you for attending!