# Purpose of the User Documentation for Vendors on EDI Recertification

EDISS Connect is a user-friendly, online registration system. Vendors use it to register with EDISS, add users, manage providers and to

the annual EDI Recertification.

manage a transaction catalog. This system is also used to complete

Accessing EDISS Connect Website

https://connect.edissweb.com

**Note:** Microsoft Edge and Fire Fox are the recommended browsers. The use of other browsers may cause issues.



**Accessing EDISS Connect Website** 

**EDI Annual Recertification** 

**EDI Recertification Process** 

#### EDI Annual Recertification

EDI Support Services requires annual recertification of your EDI Enrollment(s). This recertification is for all Vendor Submitter IDs currently registered in the Connect registration website.

**Note:** It is <u>important</u> that this is completed timely, to ensure that your EDI functionality is not impacted.

This is what the email notification for Vendors will look like:

EDI Support Services is implementing a required annual recertification of your EDI Enrollment(s). This recertification is for all vendor submitter IDs currently registered in the EDISS Connect registration website. It is **important** that this is completed timely, to ensure that your EDI functionality is not impacted.

#### **Enrollment to recertify:**

Vendor Submitter ID:

#### To complete the recertification:

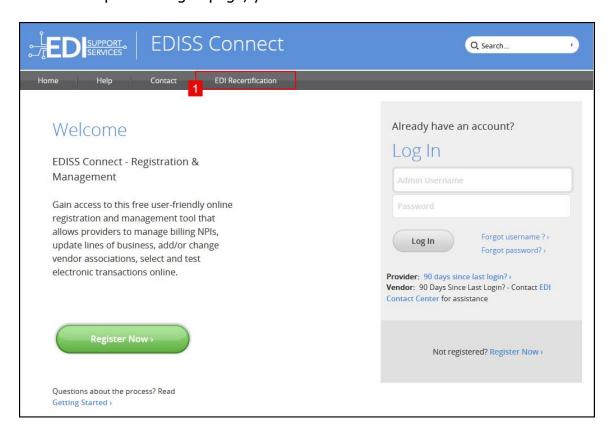
- Visit https://connect.edissweb.com
- Select the EDI Recertification option at the top of the login page
- Select Vendor
- Enter a 10-digit NPI associated with your vendor account, the vendor submitter ID (listed above), and an active username tied to your vendor account in EDISS Connect (case sensitive)
- · If there is no user on the account, contact EDISS at the following:
- Jurisdiction E (CA, HI, NV, American Samoa, Guam, and Northern Mariana Islands): 855-
  - Jurisdiction F (AK, AZ, ID, MT, ND, OR, SD, UT, WA, WY): 877-908-8431
  - a All other lines of business: 800-967-7902
- · Complete the text verification
- · Review the contact information that appears
  - If changes are needed, close the page, and log into your EDISS Connect account at https://connect.edissweb.com. Select Edit Profile to make the updates
  - You will then need to log out of EDISS Connect and go back to https://connect.edissweb.com and select EDI Recertification again to verify the contact information
- Review the EDISS HIPAA Business Associate Agreement (BAA) criteria and approve electronically

For additional guidance, visit <a href="https://www.edissweb.com/cgp/training/tutorials.html">https://www.edissweb.com/cgp/training/tutorials.html</a> and select the Vendor Recertification tutorial.

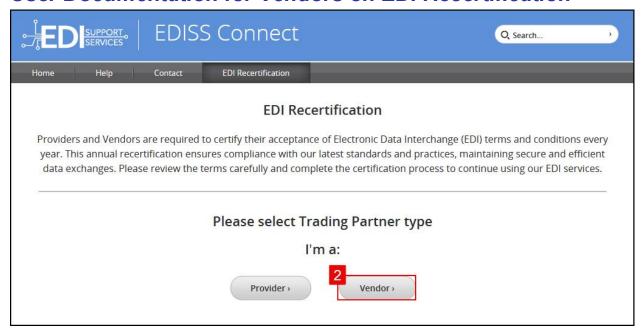
\*\*\*\*\*We encourage vendors to reach out to their Noridian provider community to ensure that the providers are receiving these notifications from multiple sources to prevent potential impacts to their EDI functionality.

#### **EDI Recertification Process**

1. At the top of the log in page, you will click on **EDI Recertification**.



2. Click on Vendor.



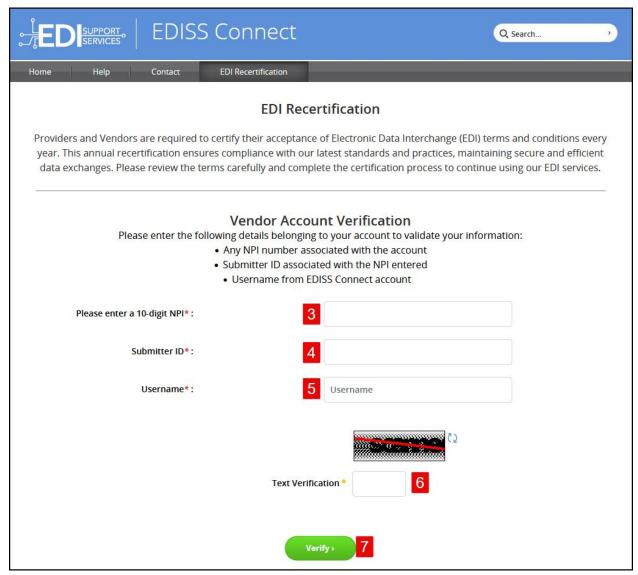
- 3. Enter any NPI number associated to your vendor account.
- 4. Enter the Vendor Submitter ID.
- 5. Enter a current username tied to your EDISS Connect account.

**Note:** If you do not have a current user on the account, you will need to contact EDISS for further assistance.

6. Complete the Text Verification by entering the characters from the image.

**Note:** If you are unable to read the image, you can click on the blue arrows to the right of the box. This will generate another image that is readable.

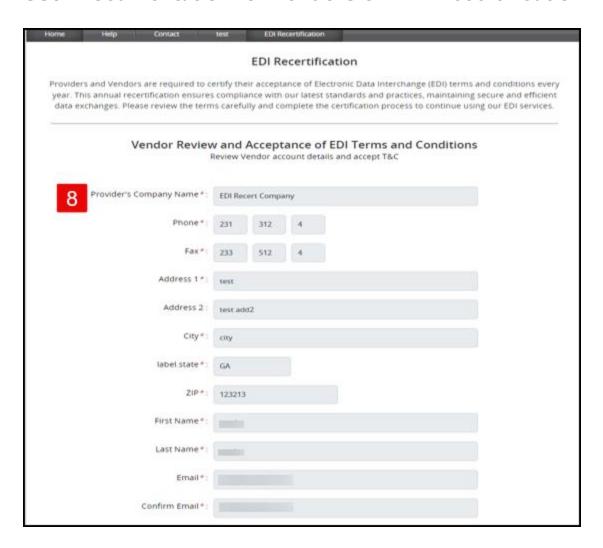
7. Click Verify.



It is important that you review the contact information that appears. If all information listed is correct, further down the page you will review the Business Associate Agreement (BAA) criteria and approve the form electronically.

8. Verify the contact information from EDISS Connect.

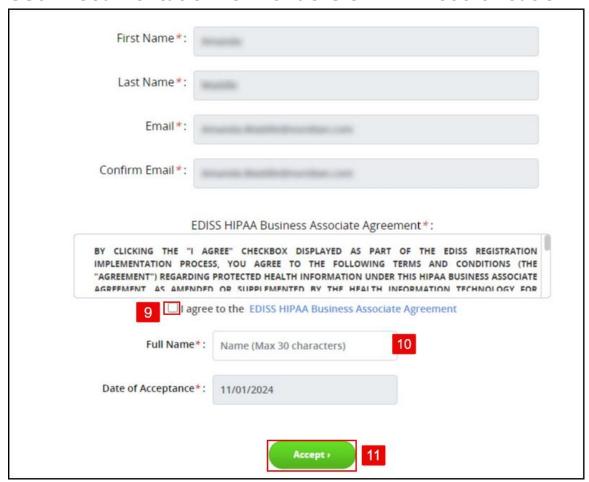
**Note:** If the information is incorrect, you will need to log into your EDISS Connect account. Once in the account, you will click on **Edit Profile** to make the changes and then log out. Then go back to the log in page and click on **EDI Recertification**.



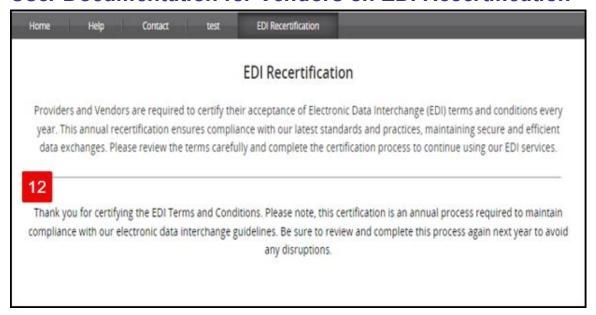
- 9. You will need to check the box "I agree to the EDISS HIPAA Business Associate Agreement".
- 10. Enter your Full Name.

**Note:** The Date of Acceptance auto fills with the current date.

11. Click **Accept** to continue.



12. Once the EDISS HIPAA Business Associate Agreement has been accepted, you will see this screen and the following message appear:



**Important Note:** Vendors are required to certify their acceptance of Electronic Data Interchange (EDI) terms and conditions every year.

You will receive the below email from <a href="mailto:admin noreply@noridian.com">admin noreply@noridian.com</a>. You will want to retain this email for your records.



This will complete the EDI Recertification Process.