

EDI Support Services

HETS Attestations in EDISS Connect

Purpose of the HETS Attestations in EDISS Connect

EDISS Connect is a user-friendly, online registration system. Providers use it to register with EDISS, to add users and to add/manage transaction types. This system is also used to complete the annual EDI Recertification and HETS Attestations.

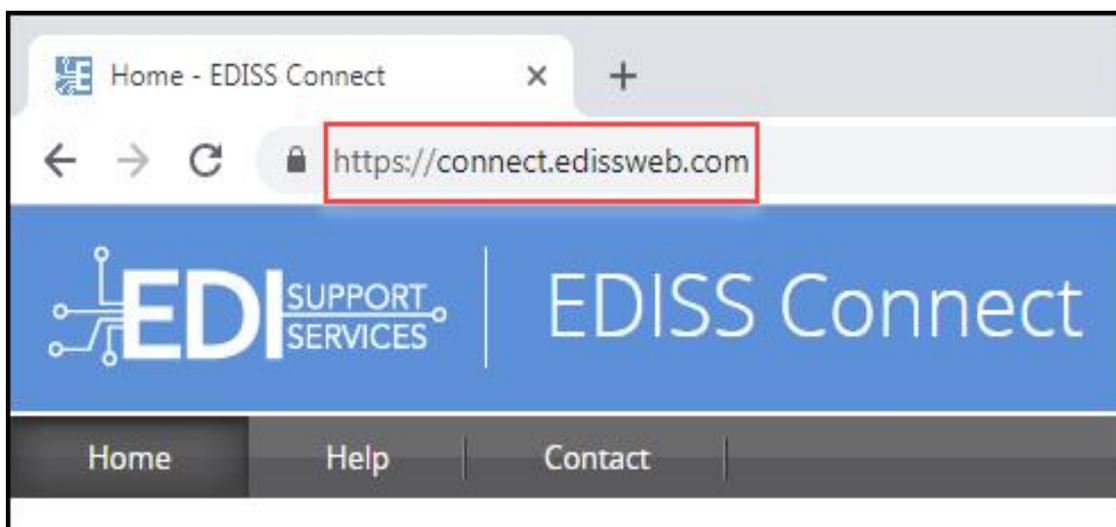
Accessing EDISS Connect Website

<https://connect.edissweb.com>

Note: Microsoft Edge and Firefox are the recommended browsers. The use of other browsers may cause issues.

Quick Access Links:

- [Accessing EDISS Connect Website](#)
- [HETS Attestations Overview](#)
- [HETS Attestations in EDISS Connect](#)
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- [Creating a New HETS Attestation](#)
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HETS Attestations in EDISS Connect

HETS Attestation Overview

HETS is the HIPAA Eligibility Transaction System which allows entities, typically third-party vendors, to check Medicare beneficiary eligibility data in real-time via a HIPAA compliant 270 eligibility request file over a secure connection. Information regarding this form of transaction can be found by visiting www.cms.gov and searching for HETS.

Note: *EDISS will be maintaining the attestations for HETS entities and providers will be required to review those annually and re-attest the entities. The attestation means that the provider is confirming that the relationship to that entity is valid.*

HETS Attestations in EDISS Connect

In order for attestations to be available in EDISS Connect, there must be an 837 transaction in production.

Important Note: *If you are changing your 837 transaction in EDISS Connect to a new submission method via a new vendor or direct, you will want to make sure that you don't remove the one that is currently in production, until the new vendor or direct option is approved and/or in production. If you remove the existing prior to the new option being set up, your HETS Attestations will all be removed from the account and new ones will need to be created for the HETS users.*

Navigating to HETS Attestations in EDISS Connect

1. Log into your EDISS Connect account.

HETS Attestations in EDISS Connect

https://connect.edissweb.com

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Welcome

EDISS Connect - Registration & Management

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Already have an account?

Log In

Username

Password

1 [Log In](#) [Forgot username? >](#) [Forgot password? >](#)

Provider: 90 days since last login? >
Provider: Submitter ID Lookup? >
Vendor: 90 Days Since Last Login? - Contact EDI Contact Center for assistance

Not registered? [Register Now >](#)

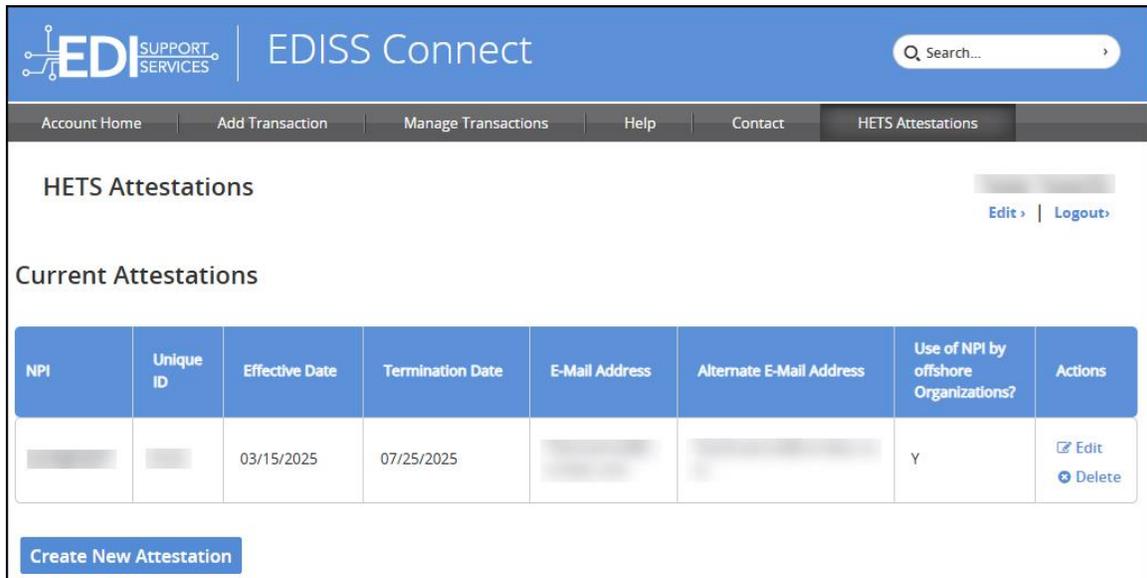
2. Once logged into your account, you will select **Manage HETS Attestations**.

HETS Attestations in EDISS Connect

The screenshot displays the EDISS Connect web application interface. At the top, there is a navigation bar with the EDI SUPPORT SERVICES logo and the text 'EDISS Connect'. Below the navigation bar, there are several tabs: 'Account Home', 'Add Transaction', 'Manage Transactions', 'Help', 'Contact', and 'HETS Attestations'. The main content area is divided into several sections. On the left, there is an 'Account Profile' section with fields for 'Powers feryr rd su', 'Phone: (234)234-4324', 'Email:', 'Account Created: 02/14/2025', 'Software: ABILITY|PC-ACE', 'Date Accepted: 02/14/2025', 'Registration NPI:', and 'Account Settings: Self-Administered'. Below this section are two buttons: 'Manage Users' and 'Manage HETS Attestations'. The 'Manage HETS Attestations' button is highlighted with a red box and the number '2'. On the right, there is a 'How to Add a Transaction' section with a five-step process: 1. Add a new NPI, 2. Select state(s), 3. Select line(s) of business, 4. Forms, and 5. Transactions. Below this is a green 'Add Transaction' button and a 'Manage Transactions' link. At the bottom right, there is a 'Transaction Status At-A-Glance' section with a search bar and a table. The table has columns for 'NPI', 'Submitterid', 'State', and 'Status'. It contains two rows of data, both with 'CA' in the 'State' column. The first row has a status of 'Forms Complete|Testing Complete', and the second row has a status of 'Forms Complete|Testing Required'. A 'Manage Transactions' link is located below the table.

Note: A list will populate if there are attestations available. This list does have a limit of 100 users. There are page options at the bottom of the page that allow you to either select a page, select the previous or next page or to navigate to the beginning or end of the list.

HETS Attestations in EDISS Connect

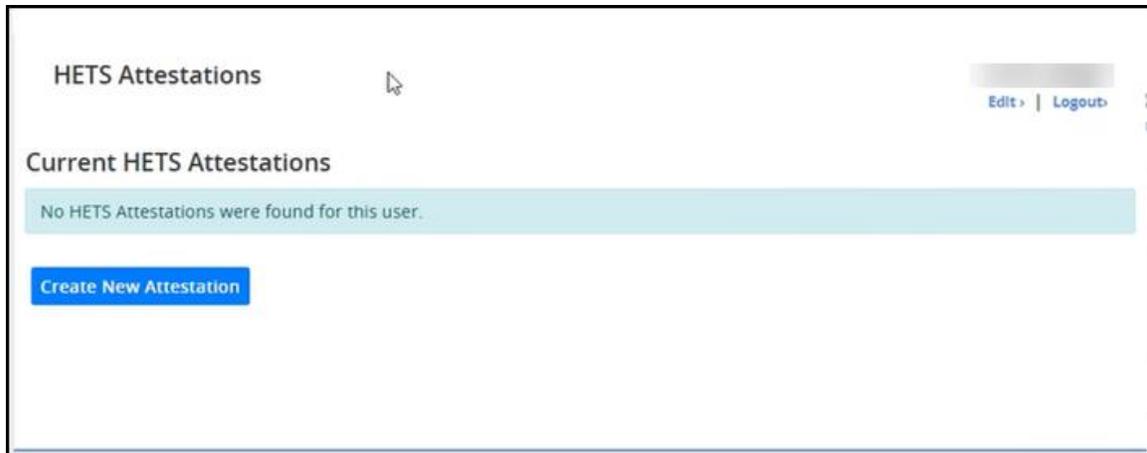


The screenshot shows the EDISS Connect interface for HETS Attestations. The header includes the EDI Support Services logo and the text "EDISS Connect". A search bar is located in the top right corner. The navigation menu includes "Account Home", "Add Transaction", "Manage Transactions", "Help", "Contact", and "HETS Attestations". The main content area is titled "HETS Attestations" and includes a user profile icon, "Edit", and "Logout" links. Below this is the section "Current Attestations" which contains a table with the following data:

NPI	Unique ID	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
[Redacted]	[Redacted]	03/15/2025	07/25/2025	[Redacted]	[Redacted]	Y	Edit Delete

At the bottom of the table is a "Create New Attestation" button.

If there are no attestations on file with EDISS, the user will see the following message appear:



The screenshot shows the EDISS Connect interface for HETS Attestations. The header includes the EDI Support Services logo and the text "EDISS Connect". A search bar is located in the top right corner. The navigation menu includes "Account Home", "Add Transaction", "Manage Transactions", "Help", "Contact", and "HETS Attestations". The main content area is titled "HETS Attestations" and includes a user profile icon, "Edit", and "Logout" links. Below this is the section "Current HETS Attestations" which contains a message: "No HETS Attestations were found for this user." Below the message is a "Create New Attestation" button.

Creating a New HETS Attestations

1. Log into your EDISS Connect account.

HETS Attestations in EDISS Connect

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Already have an account?

Log In

Username

Password

1 [Log In](#) [Forgot username? >](#) [Forgot password? >](#)

Provider: 90 days since last login? >
Provider: Submitter ID Lookup? >
Vendor: 90 Days Since Last Login? - Contact EDI Contact Center for assistance

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2. Once logged into your EDISS Connect account, select **Manage HETS Attestation**.

HETS Attestations in EDISS Connect

The screenshot shows the EDISS Connect user interface. At the top, there is a navigation bar with the EDI SUPPORT SERVICES logo and the text 'EDISS Connect'. Below the navigation bar, there is a search bar and a menu with options: Account Home, Add Transaction, Manage Transactions, Help, Contact, and HETS Attestations. The main content area is divided into several sections. On the left, there is an 'Account Profile' section with fields for Name, Phone, Email, Account Created, Software, Date Accepted, Registration NPI, and Account Settings. A red box highlights the 'Manage HETS Attestations' button, with a red number '2' next to it. In the center, there is a 'How to Add a Transaction' section with a 5-step process: 1. Add a new NPI, 2. Select state(s), 3. Select line(s) of business, 4. Forms, 5. Transactions. Below this is a green 'Add Transaction' button and a 'Manage Transactions' link. On the right, there is a 'Transaction Status At-A-Glance' section with a search bar and a table of transactions.

NPI	Submitterid	State	Status
[Redacted]	[Redacted]	CA	Forms Complete Testing Complete
[Redacted]	[Redacted]	CA	Forms Complete Testing Required

3. Select **Create New Attestation**.

HETS Attestations in EDISS Connect

EDISS Connect

Account Home | Add Transaction | Manage Transactions | Help | Contact | **HETS Attestations**

HETS Attestations

Edit | Logout

Current Attestations

NPI	Unique ID	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
		03/15/2025	07/25/2025			Y	Edit Delete

Create New Attestation **3**

4. Select the **NPI** that the attestation is being created for from the drop down.

Note: Only the NPIs that are tied to the EDISS Connect account that you are currently logged into will appear. All NPIs that will have HETS transactions submitted will need an attestation.

5. Select **Continue**.

HETS Attestations in EDISS Connect

EDI SUPPORT SERVICES | EDISS Connect

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

HETS Attestations

Edit | Logout

Create New Attestation

Select NPI to create HETS Attestation : * : 4

NPIs listed here are the ones eligible for HETS attestation.

Continue > 5

Contact Us >
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6. You will need to check mark the boxes indicating that you agree after reviewing the CMS EDI Enrollment Terms and Conditions, along with the HETS Rules of Behavior (Medicare).

Note: You cannot move forward if both agreements have not been accepted.

7. Select **Accept & Continue**.

Note: Full Name and Date of Acceptance are locked. The name listed will be the name of the person that is logged into EDISS Connect and completing the attestation.

HETS Attestations in EDISS Connect

Terms and Conditions

Please review and ensure that the Profile information is up to date using the Edit Profile link on the top of the page.

NPI Selected*:

Associated Submitter Ids:
Submitter Id(s) associated with this NPI

CMS EDI Enrollment Terms and Conditions*:

READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE CONTINUING. THE USER MUST ACCEPT THESE TERMS AND CONDITIONS TO OBTAIN ACCESS TO THE EDISS CONNECT SYSTEM. IF THE USER DOES NOT AGREE TO THESE TERMS AND CONDITIONS, THE USER WILL NOT BE ABLE TO USE EDISS CONNECT. IT IS SUGGESTED THAT THE USER CHECK THESE TERMS PERIODICALLY FOR CHANGES BY

I agree to the CMS EDI Enrollment Terms and Conditions

HETS Rules of Behavior (Medicare)*:

<https://www.cms.gov/research-statistics-data-and-systems/cms-information-technology/hetshelp/downloads/eligibilitytransactionsysteminquiriesrulesofbehavior.pdf>

I read, understand, and acknowledge the HETS Rules of Behavior. I further understand all my users of HETS information must read, understand, and acknowledge the HETS Rules of Behavior.

Full Name*:

Date of Acceptance*: 04/22/2025

7 Accept & Continue

8. Enter the HETS **Unique ID** that was assigned by MCARE to the entity that will be sending the 270 requests.

Note: Your vendor should be providing this Unique ID number to you.

Note: The Submitter Name field will auto populate based on the name linked to the Unique ID.

9. Enter the **Effective Date**.

Note: The effective date must be a current or future date.

HETS Attestations in EDISS Connect

10. Enter the **Termination Date**.

Note: *The termination date must be a current or future date up to one year out.*

11. Enter a **Primary E-Mail Address**.

12. Enter **Alternate E-Mail Address**.

Note: *The email addresses cannot be the same. Unless the NPIs are all part of the same EDISS Connect account, you cannot reuse the same email address.*

13. Select **Y or N** for the "Use of NPI by organizations outside the US?" field.

14. Select **Submit**.

HETS Attestations in EDISS Connect

The screenshot shows the 'Create Attestation' form in the EDISS Connect system. The form includes the following fields and options:

- Provider NPI*:** A text input field.
- 8 Unique ID*:** A text input field with a red '8' in a box to its left.
- Submitter Name:** A text input field with a note below it: "Will be populated based on Unique ID".
- 9 Effective Date*:** A date input field with a red '9' in a box to its left and the format "MM/DD/YYYY".
- 10 Termination Date*:** A date input field with a red '10' in a box to its left and the format "MM/DD/YYYY".
- 11 Primary E-Mail Address*:** A text input field with a red '11' in a box to its left. A note above it says: "Email Addresses can only be updated during the Edit Attestation process."
- 12 Alternate E-Mail Address:** A text input field with a red '12' in a box to its left. A note below it says: "Note: Alternate Email address and Primary Email address cannot be same".
- Do you allow organizations outside the US or its territories to use your NPI to access eligibility data?*** A radio button selection with options "Yes" and "No", and a red '13' in a box to the right.
- 14 Submit >** A green button with a red '14' in a box to its left, followed by the text "or Return to Attestations List".

On the following screen, you should receive a **"HETS Attestation created successfully"** message:

The screenshot shows a confirmation message with the following text:

HETS Attestation created successfully.

HETS Attestation has been created successfully.
HETS Reattestations and EDI Recertifications are due one year from the attestation date.
Please re-login and complete the reattestation before it expires.

[Back to Attestation list](#)

HETS Attestations in EDISS Connect

Re-attesting a HETS Attestation

1. Log into your EDISS Connect account.

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Already have an account?

Log In

Username

Password

1 [Log In](#) [Forgot username? >](#) [Forgot password? >](#)

Provider: 90 days since last login? >
Provider: Submitter ID Lookup? >
Vendor: 90 Days Since Last Login? - [Contact EDI Contact Center](#) for assistance

Not registered? [Register Now >](#)

2. Once logged into your account, select **Manage HETS Attestations**.

HETS Attestations in EDISS Connect

The screenshot displays the EDISS Connect user interface. At the top, there is a navigation bar with the EDI Support Services logo and the text 'EDISS Connect'. Below the navigation bar, there is a search bar and a menu with options: Account Home, Add Transaction, Manage Transactions, Help, Contact, and HETS Attestations. The main content area is divided into several sections:

- Welcome [User Name]:** Includes a 'Logout' link.
- Account Profile:** Contains fields for Name (Powers feryr rd su), Phone ((234)234-4324), Email, Account Created (02/14/2025), Software (ABILITY|PC-ACE), Date Accepted (02/14/2025), Registration NPI, and Account Settings (Self-Administered). It also has buttons for 'Manage Users' and 'Manage HETS Attestations', with the latter highlighted by a red box and the number 2.
- How to Add a Transaction:** A process flow diagram with five steps: 1. Add a new NPI, 2. Select state(s), 3. Select line(s) of business, 4. Forms, 5. Transactions. It includes an 'Add Transaction' button and a 'Manage Transactions' link.
- Transaction Status At-A-Glance:** A table with columns for NPI, Submitterid, State, and Status. It includes a search bar 'Search by NPI' and a 'Manage Transactions' link.
- Testing:** Includes a 'View Testing History' link.

NPI	Submitterid	State	Status
[Redacted]	[Redacted]	CA	Forms Complete Testing Complete
[Redacted]	[Redacted]	CA	Forms Complete Testing Required

3. Select **Edit** to the right of the attestation that needs to be re-attested.

HETS Attestations in EDISS Connect

HETS Attestations

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

HETS Attestations

Edit | Logout

Current Attestations

NPI	Unique ID	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
[Redacted]	[Redacted]	03/15/2025	07/25/2025	[Redacted]	[Redacted]	Y	3 Edit Delete

Create New Attestation

- You will need to check mark the boxes indicating that you agree after reviewing the CMS EDI Enrollment Terms and Conditions, along with the HETS Rules of Behavior (Medicare).

Note: You cannot move forward if both agreements have not been accepted.

- Select **Accept & Continue**.

Note: Full Name and Date of Acceptance are locked. The name listed will be the name of the person that is logged into EDISS Connect and completing the attestation.

HETS Attestations in EDISS Connect

Terms and Conditions

Please review and ensure that the Profile information is up to date using the Edit Profile link on the top of the page.

NPI Selected* :

Associated Submitter Ids :
Submitter Id(s) associated with this NPI

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<https://www.cms.gov/research-statistics-data-and-systems/cms-information-technology/hetshelp/downloads/eligibilitytransactionsysteminquiriesrulesofbehavior.pdf>

I read, understand, and acknowledge the HETS Rules of Behavior. I further understand all my users of HETS information must read, understand, and acknowledge the [HETS Rules of Behavior](#).

Full Name* :

Date of Acceptance* :

5

6. Update the **Effective Date**.

Note: The effective date must be a current or future date.

7. Update the **Termination Date**.

Note: The termination date must be a current or future date up to one year out.

8. Select **Y or N** for the "Use of NPI by organizations outside the US?" field.

9. Select **Submit**.

HETS Attestations in EDISS Connect

Note: All other fields will be auto populated based on what was originally entered at the time that the attestation was created.

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

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HETS Attestations

[Edit](#) | [Logout](#)

Edit Attestation

* - Required

Provider NPI* :

Unique ID* :

Submitter Name : All-States Medical Supply
Will be populated based on Unique ID

For Unique ID updates, please delete and create a new attestation

6 Effective Date* :

7 Termination Date* :

Primary E-Mail Address* : [Edit Primary E-Mail](#)

Alternate E-Mail Address : [Edit Alternate E-Mail](#)

Note: Alternate Email address and Primary Email address cannot be same

Do you allow organizations outside the US or its territories to use your NPI to access eligibility data?* : Yes No 8

9 [Submit](#) or [Return to Attestations List](#)

Deleting a HETS Attestations

1. Log into your EDISS Connect account.

HETS Attestations in EDISS Connect

https://connect.edissweb.com

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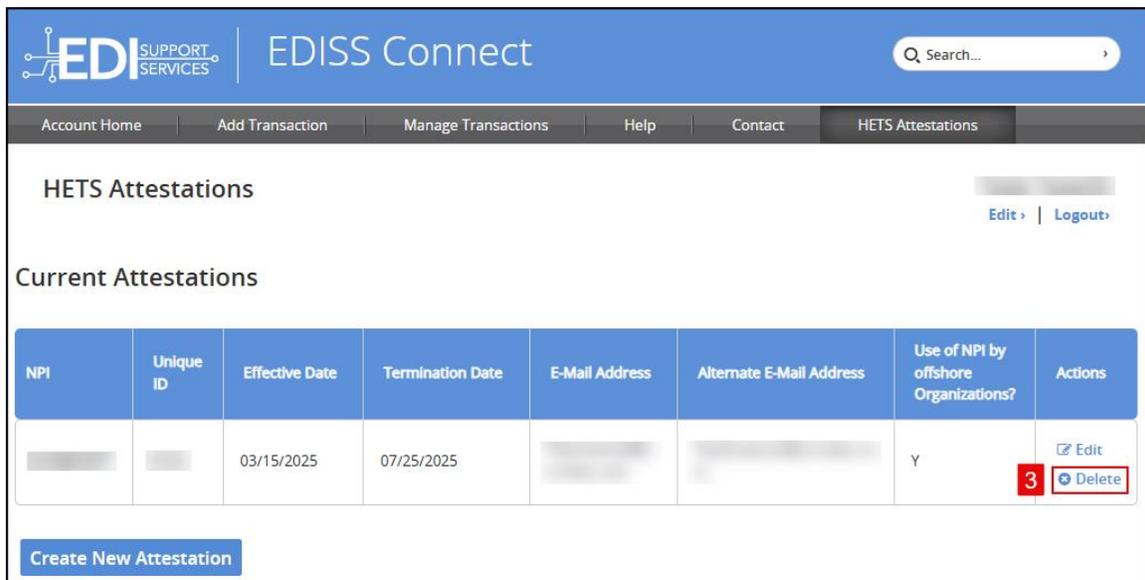
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NPI	Submitterid	State	Status
[Redacted]	[Redacted]	CA	Forms Complete Testing Complete
[Redacted]	[Redacted]	CA	Forms Complete Testing Required

Note: A list will appear with the existing attestations on file.

3. Select **Delete** to the right of the attestation that needs to be deleted.

HETS Attestations in EDISS Connect



EDISS Connect

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

HETS Attestations

Edit | Logout

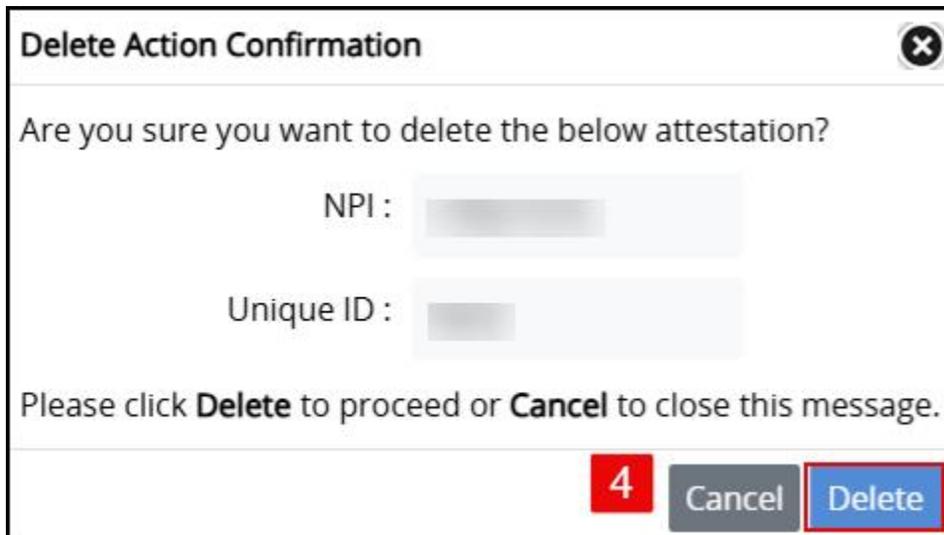
Current Attestations

NPI	Unique ID	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
		03/15/2025	07/25/2025			Y	Edit Delete

Create New Attestation

A window will pop up, requesting confirmation that the attestation should be deleted.

4. If yes, select **Delete**. If no, select **Cancel**.



Delete Action Confirmation

Are you sure you want to delete the below attestation?

NPI : [Redacted]

Unique ID : [Redacted]

Please click **Delete** to proceed or **Cancel** to close this message.

4 Cancel Delete

Once you have selected **Delete**, on the following screen you will receive a message stating “**HETS Attestation deleted successfully**”.

HETS Attestations in EDISS Connect

HETS Attestation deleted successfully.

HETS Attestation Deleted successfully.

NPI

Unique ID

[Back to Attestation list](#)